Issue Resolution Model

Issue Resolution Model concentric circles:

- Issue Definition (center)
- Informational Obstacles: Facts, Opinions, Perspectives
- Environmental Obstacles: Physical, Company Culture, Mood, Politics, Position
- Relationship Obstacles: Organization, Style, Style Acceptance
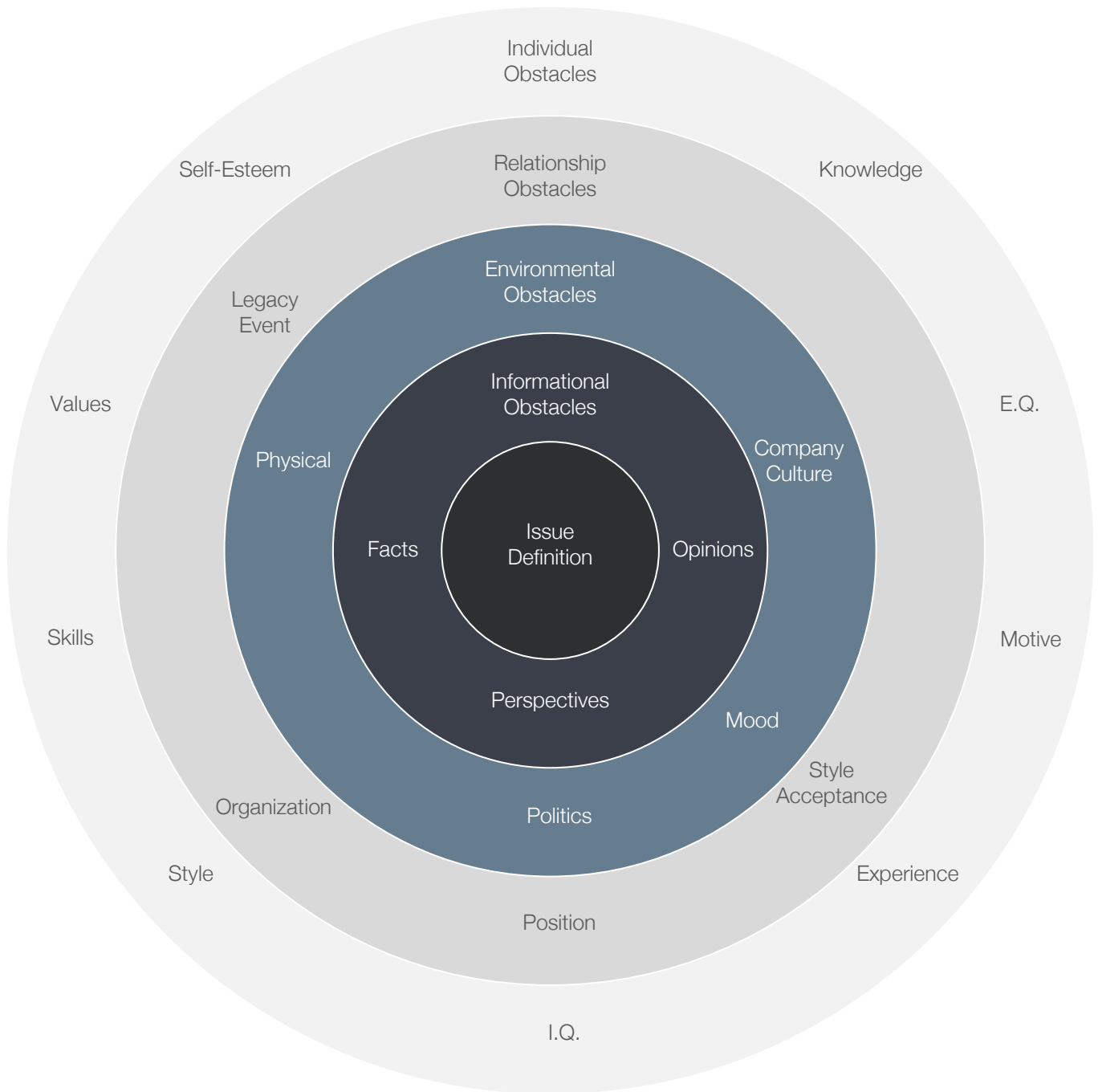- Individual Obstacles: Self-Esteem, Knowledge, Legacy Event, Values, E.Q., Skills, Motive, Style, Experience, I.Q.

Issue Resolution Exercise

Identify an issue you have been struggling to resolve as a team.

What obstacles may be impeding your team's ability to solve that issue?

What can you do to address those obstacles?